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Washington County Broadband Survey



**Survey Deadline is
July 17th, 2015**

Are you connected?

Help us get quality internet service to all areas of Washington County!

Improved and expanded broadband internet connectivity can help influence the future quality of life, economic development and educational opportunities for everyone in Washington County!

By completing the short survey on the back of this flyer you can assist with the county wide effort to try and ensure broadband for all.

This survey is available online at <https://www.surveymonkey.com/s/washcony>. If you do not have internet, you can call into our automated survey at +1 206-455-6240 and enter the code 472923 and then #. Then you will be prompted for your responses. You can also mail responses to: Washington County Planning Department, 383 Broadway Fort Edward, New York 12828; or drop it off at your local town hall!

Washington County Broadband Questionnaire**(1/household)**

1. Street Address: _____ Town: _____
(Please, no post office box numbers.)
2. Is this address a: A. Home _____ B. Business _____ C. Both _____
3. Do you currently have Internet service? (If No, please skip to question 8)
A. Yes _____ B. No _____
4. If yes who is your provider? (Choose all that apply)
- | | | | |
|------------------------------------|-------|---------------------|-------|
| A. Time Warner | _____ | E. Verizon Wireless | _____ |
| B. Verizon DSL | _____ | F. Dial-up | _____ |
| C. Hudson Valley Wireless | _____ | G. Other | _____ |
| D. Satellite(Wildblue, Hughesnet) | _____ | | |
5. If yes, is your internet speed adequate for your current needs?
A. Yes _____ B. No _____
6. If not adequate, would you purchase faster service if it was available?
A. Yes _____ B. No _____
7. Are school age children using the service?
A. Yes _____ B. No _____
8. If you are a business, is lack of or inadequate, service impacting your ability to sell products or serve your customers?
A. Yes _____ B. No _____ C. N/A _____
9. If you don't have Internet service, please indicate the reason (Select all that apply):
- | | | | |
|---|-------|---------------------|-------|
| A. Internet service not available | _____ | E. No reason to use | _____ |
| B. Price to sign up is too high | _____ | F. Other | _____ |
| C. Price of monthly service is too high | _____ | | |
| D. Available service inadequate / too expensive | _____ | | |
10. If you have internet service or were able to get it at your location, what would you use it for? (Choose all that apply)
- | | | | |
|-----------------------|-------|---------------------------------------|-------|
| A. Email | _____ | H. Connecting with friends and Family | _____ |
| B. Telephone | _____ | I. Continuing Education | _____ |
| C. Web Search | _____ | J. Homework | _____ |
| D. Telecommuting | _____ | K. Business | _____ |
| E. Videoconferencing | _____ | L. Agricultural Business | _____ |
| F. Banking | _____ | M. Home Business | _____ |
| G. Shopping from home | _____ | N. Entertainment (TV, Music, etc.,) | _____ |
| | | O. Other | _____ |

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